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## Mobile Moraga app making headway

By Vera Kochan



Back in February, Parks and Recreation Director Breyana Brandt first presented the idea of a new work order management system to the Moraga Town Council.

The free app's features would allow a user to click onto whatever issue needs attention by the Public Works Department or the Parks and Recreation Department. Problems such as traffic signal issues, potholes and more would be reported by the touch of a fingertip.

An additional feature lets the user go one step further to target the exact geo-location of the problem and either upload or download photos for a more detailed explanation of the issue.

The final weeks of testing the app and the work order system occurred in April involving the town staff and the Parks and Recreation Commission. "The app has been submitted to Apple and Google for approval," Brandt explained, "and we will go `live' once the free app is available for download in the app stores.

"The Beta testing," acknowledged Brandt, "has prompted some improvements and resolved some initial glitches so we are prepared for a smooth launch. The work order system, known as `report an issue,' has specifically been refined to include 10 categories in which residents can report concerns to the town." These categories are: potholes; storm drains and creeks; streets; trash; parks and trails; hazards; graffiti; facility and building issues; public works (general); and animal control (referred to the county).

The new app will provide additional information about the town and the Moraga community. Features such as town news, social media and live stream feeds will also

be available to users.

Brandt stated that there will be a general town booth during the May 11 Moraga Community Faire at the Rheem Shopping Center, between 11 a.m. and 3 p.m., where attendees can get additional information about the new Mobile Moraga, as well as free giveaway items.

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[back](#)

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